



# VIDA FAMILY PRACTICE, PC.

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## Online Patient Portal

Vida Family Practice offers an online portal that enables you to communicate with us more quickly and easily. This is a secure patient portal that delivers self-service capabilities for our patients to manage your healthcare at your fingertips. You can get access to our patient portal through website link on our homepage or directly at [www.PatientAlly.com](http://www.PatientAlly.com).

### **The portal allows you to do the following:**

- Send/receive messages to/from your Provider
- Request an appointment
- Submit questions to the practice
- Request Prescription renewals
- View clinical summaries of your visit
- View your Lab results

### **How to create your new account:**

1. Please provide our office with your e-mail address
2. We will send you a portal invitation by e-mail, which will include a Security Code.
3. Open the e-mail from: [info@PatientAlly.com](mailto:info@PatientAlly.com). (Note: this e-mail may be in spam/junk box)
4. To activate your account, click the link <http://www.PatientAlly.com>, and create an account.
5. Once logged in, hover you mouse over “My Providers” tab and click on “Manage Providers”.
6. Click on “Add New Provider”, search and select Vigen Abovian, and enter your Security Code

**If you experience any problems, please contact one of our office managers for assistance.**

Sincerely,  
Vigen V. Abovian, MD  
President